

How to complete your online ID verification

To get started, your solicitor will send you a link to submit your identity information through a secure portal. Please click this.

This process is securely powered by Legl. You will be provided with Legl's Privacy Policy and Terms of Use to review ahead of submitting any information via the portal.

The screenshot shows the 'Getting Started' page of the Legl portal. On the left is a sidebar with the firm name, a call icon, an email icon, and contact details for the Head Office. The main content area is titled 'Please provide the following information' and contains a 'Getting Started' section with a checkmark. The text says: 'Thank you for choosing us. Getting started with us has never been easier. Simply provide the information below and upload your documents along the way in our secure onboarding form.' Below this, it lists requirements: '1 original, government issued identification document' and '6 months of savings account statements'. It also states: 'This request was sent to Savannah Cooper (savannahcooper@gmail.com) I agree to Legl's Terms of Use and Privacy Policy.' At the bottom, there is an 'Agree & continue' button and a 'Your Details' section with a right-pointing arrow.

The portal can be accessed via your desktop computer or mobile phone. Before starting please ensure you;

1. Are using a modern internet browser - Chrome, Firefox or Edge work best
2. Have a government issued ID document to hand - passport, driving license or ID card

This process takes about 5 minutes to complete. If you have any problems you can contact your solicitor or use the chat icon in the bottom right.

The screenshot shows the 'Please complete the form' page. The 'Your Details' section is expanded and shows: Name: Savannah Cooper, Email address: SavannahCooper220@hotmail.co.uk, Date of birth: 24-07-1920, Address: 12 Holland Park Avenue London W11 4UE. Below this is the 'Identity Verification' section with a checkmark and the heading 'Helpful tips: uploading your ID'. It features an illustration of hands holding a smartphone displaying a photo of a person's ID. A chat icon is visible in the bottom right corner.

The first step is to fill in a few basic details for proof of identification.

Please provide your current address, date of birth and contact details.

If you are not a UK resident, you can choose your country of residence from the dropdown list.

The screenshot shows the 'Please complete the form' page with the 'Your details' section expanded. It contains several input fields: 'Surname' (Savannah), 'Given name' (Cooper), 'Email' (SavannahCooper220@hotmail.co.uk), 'Phone number' (07498 182932), 'Date of birth' (24-07-1920), 'Home country' (United Kingdom), 'Postcode' (W11 4UE), 'Flat no.' (12), 'Building name' (Holland Park Avenue), and 'Address line 2'. A 'Find address' button is next to the postcode field. A chat icon is visible in the bottom right corner.

The next step is to provide a quality photograph of your identity document.

This must be a colour photograph of a valid, government issued ID document.

You can either take a photograph using your mobile phone, or upload a photograph you have taken previously.

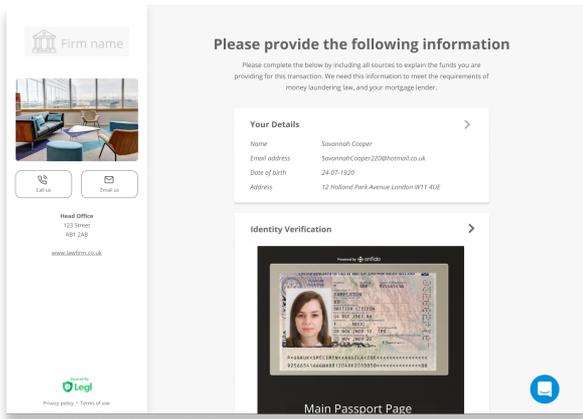
Please do not upload any scanned images of your ID.

The screenshot shows the 'Please provide the following information' page. The 'Your Details' section is collapsed. The 'Identity Verification' section is expanded and shows a 'Select a document' section with a checkmark. It says: 'Please complete the below by including all sources to explain the funds you are providing for this transaction. We need this information to meet the requirements of money laundering law, and your mortgage lender.' Below this, it says: 'You will take a picture of it in the next step.' There is a list of document types with radio buttons: Passport, Driver's License, National Identity Card, and Residence Permit Card. A chat icon is visible in the bottom right corner.

You can use any international government issued ID document.

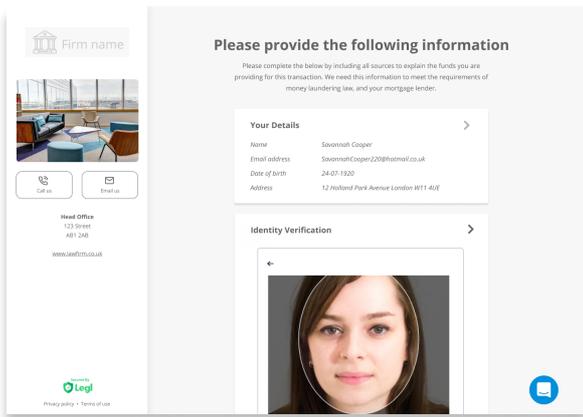
Please follow the instructions carefully:

1. The edges of your document should be visible
2. The image should be in colour
3. The image should not be a scan or photocopy
4. The image should not have any blur, glare or reflections



You will be shown the final version of the photograph you will be submitting.

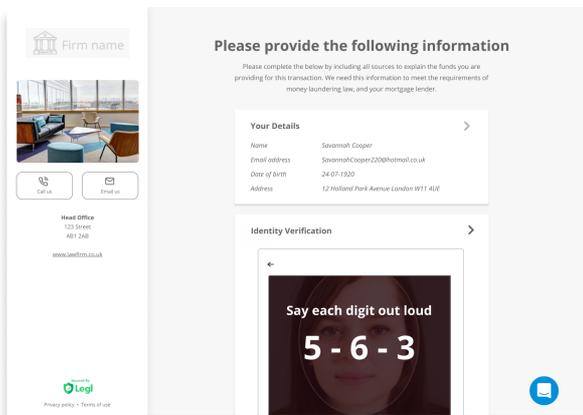
Please check the photograph is in focus and all the information can be read clearly.



The final step is to take a selfie or record a short video of yourself following some basic instructions.

If you do not have access to a camera to complete this step, please notify your solicitor.

Follow the instructions on screen, you will be asked to position your face in the center of the circle.



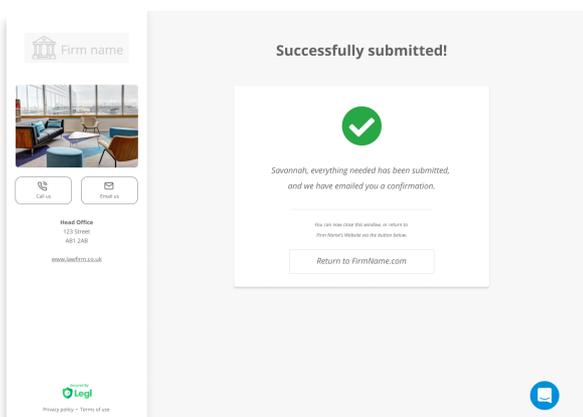
Please follow the steps on the screen.

You may need to record a short video completing certain actions, or to take a selfie.

Please ensure your image is clear, and that your face is not obscured by hats or sunglasses.

Please ensure you are the only person in the selfie or video.

Once completed you will have a chance to review.



Please hit submit and you will be notified that the process has been completed successfully.

Your solicitor will receive a report, and will be in touch to discuss next steps.